AccidentFund Insurance Company of America
Part of the AF Group

TeleCompCare® Workflow

Workplace Injury

Employee reports injury to supervisor. Supervisor completes internal investigation.

Employee calls Nurse Triage

First Report of Injury is sent to Accident Fund via nurse triage report

Nurse discusses treatment recommendations with employee

First aid and self-care recommended

Employee returns to normal working duties

Triage nurse will follow up with employee within 24 hours as needed

Referred to face-to-face physician visit

Telemedicine virtual physician visit

Physician will prescribe treatment, prescriptions and return to work recommendations as necessary

Employee follows up with physician if required

Employee provides return to work recommendations to supervisor/HR

If applicable, supervisor directs employee to drug testing facility

Accident Fund Insurance Company of America is a member of AF Group. Insurance policies may be issued by any of the following companies within AF Group:
Accident Fund Insurance Company of America, Accident Fund National Insurance Company, Accident Fund General Insurance Company, United Wisconsin Insurance Company, Third Coast Insurance Company or CompWest Insurance Company.